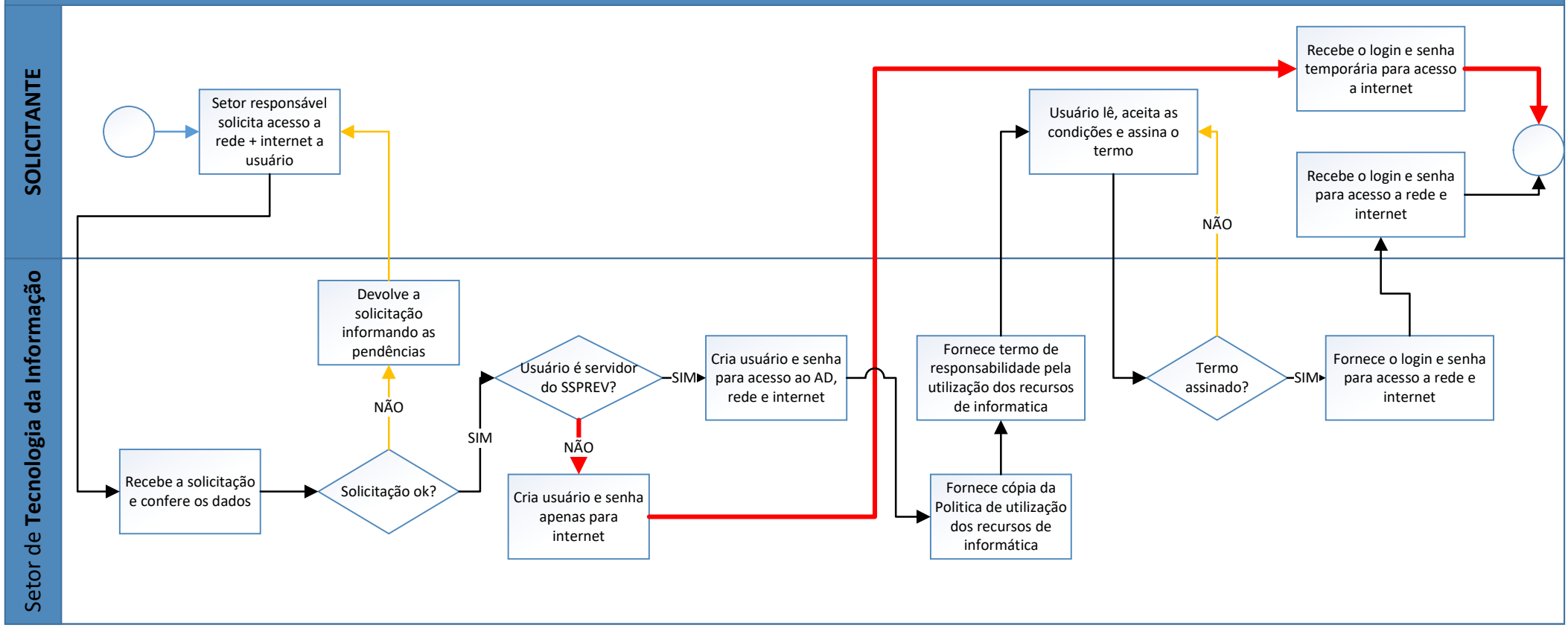Processo: Tecnologia da Informação – **ACESSO A REDE + INTERNET**